



TIP OF THE WEEK

May 27, 2008

My tip this week is to go out of your way to say “please” and “thank you.” In our rushed business lives, we often forget to employ basic courtesies that most of us learned when we were kids.

I’m always surprised when I hear from flight attendants, hotel employees and people who work at the grocery store that I am one of the few people that say please and thank you. I hear this several times each year. But in fairness, I don’t even know that I am doing it – it’s a habit.

If you have trouble with this, put five rubber bands on your left wrist every morning when you get to work. Every time you thank an employee, move one rubber band to the right wrist. Don’t go home until the left wrist is bare. Try this trick for a month and I’ll bet that the people who work with you will feel better about you and their job - and they may not even know why.

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One more thing: Thanks for listening.

AVENUE

Good luck. Work **ON** your business. Stay in touch.

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